



South East Grey Community Health Centre



The Grand Opening of the Well (a community space for health and wellbeing) – October 11, 2017

Annual Report

2017-2018

Every One Matters

We are grateful for the ongoing support and funding received from the South West Local Health Integration Network.

We are grateful for the three-year commitment of funding from the Province of Ontario to support the Healthy Kids initiative.

We are pleased to have the support and funding of the Ontario Trillium Foundation to enhance the facilities and expand the services for youth and seniors in our community.

We are grateful for the ten-year commitment of funding from the Municipality of Grey Highlands and the Township of Southgate to support Seniors programs.

A special thank you to our donors:

Velma Angus

Evangelical Ministerial of South Grey

Osprey Pickleball

Penny Pedlar



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*"You can do what
I cannot do. I can
do what you
cannot do.
Together we can
do great things"*

- Mother Teresa

Message from the Board Chairperson

In 2017-2018 the South East Grey Community Health Centre began to lift the veil of insecurity that has been hanging over the Centre since our inception. That veil was the knowledge that to many in our catchment area, we were the second choice. Now I say this not because of feelings of inferiority felt by the board, staff and administration, but because of the actions taken by our funders to ignore the exemplary performance delivered by our staff on an annual basis. In spite of a lack of adequate funding, the CHC delivered the highest possible standards of care for our patients and the lowest cost per patient in Ontario. They are an incredible team and deserve much praise.

As 2018-2019 begins, I believe that our challenge will be to push back at the institutions that fund primary care and to challenge the status quo. A new Conservative Government will provide the backdrop to enable this to happen. A new government will be looking at opportunities to showcase organizational excellence and innovation while maintaining costs and reducing waste.

The current government has stifled innovation through bureaucratic intolerance to change. This stagnation has led to a maligned attitude towards change and the growth of silos within the health system. If quality patient care is to be achieved, a *patient-centric* view must be adopted by all health system partners. We must put the needs of the patients and of our communities ahead of our own self-interest.

The SEGCHC is destined for greatness in the coming years and we are well-positioned to take on new responsibilities in the delivery of primary care and community development services within an integrated health system.

The challenge to 'the system' must be multi-faceted. I will encourage members of our community to engage in volunteerism by applying to local boards and by challenging the system to support a one-stop, multi-service, primary care, mental health and social services base that will serve the residents of South East Grey County.

I firmly believe that the future has never looked better and I look forward to working with our local MPP, Bill Walker, a long-time supporter of the CHC to bring about long-term sustainable change.



Terry Mokriy – Board Chairperson

"We must dare to be great; and we must realize that greatness is the fruit of toil and sacrifice and high courage."

- Teddy Roosevelt

To Our Stakeholders

When we opened our doors in 2011, we never began to imagine that within six years we would be serving more than six-thousand patients.

Much of our success is attributable to the generous donations received from our stakeholders and without which, we could not deliver the extent of the community programming we provide. Indeed, no organization can survive as a primary care and community development operation without the support of the communities in which they serve. The SEGCHC is no exception. This year marked a milestone for the CHC. With the exception of West Grey, all of our local communities (Grey Highlands, Southgate and Chatsworth) contributed to our success. We are very grateful for their ongoing financial support.

In 2017 we entered into a new kind of stakeholder relationship. The Erskine Presbyterian Church in Southgate gifted to the CHC a historic landmark located in Dundalk on the proviso that we continue to operate as a community-based not for profit entity at their site. Having undergone extensive renovations, from the church, we now operate three clinical rooms, a community kitchen, counselling and programming space from where community residents can congregate, participate and enjoy social and leisure time together. We are extremely fortunate to have partners such as the Presbyterian Church and we are committed to ensuring that their legacy of community lives on.

When we began this primary care adventure just over six years ago, we reached out to our local physicians to get a sense of the community needs. From the outset, we committed to sharing our scarce health human resources with the local community providers. Last year, we provided service to more than eight hundred patients rostered to physicians not associated with the CHC. These services included more than three-thousand five hundred encounters for physiotherapy, chiropody, social work counselling, dietetic counselling and specialist services such as psychiatry, neurology and clinical psychology. This extension of supporting local physicians by providing allied health services is something that we undertook naturally. It is the right thing to do! Having visited our site in Markdale this past year, Dr. Cathy Faulds, the Clinical Lead at the SW LHIN and a former president of the Ontario College of Family Physicians and a professor at Western's medical school, said, "this is the future of primary care in Canada". There is no greater tribute to our work.



Allan Madden – Executive Director

"Integrity is doing the right thing, even when no one is watching."

- C.S. Lewis

Operations

A Review of our Strategic Planning and Priority Status

SEGCHC continues to be committed to providing the best services possible without undue duplication. Our programs and services have always been based on the social determinants of health, and will continue to be so in the future. The 2016 – 2020 Strategic Plan commits SEGCHC to six priority areas, thus, the Board and staff will:

- Stabilize Infrastructure
- Expand Volunteer Base
- Seek Integration Opportunities
- Build awareness of SEGCHC Brand
- Continue our community and health system leadership role
- Diversify Funding

The South East Grey CHC Board is proud of the following accomplishments:

- Highest Patient Satisfaction in the South West LHIN 2011 to 2017
- Lowest Cost per Patient Served in Ontario amongst the 80 CHCs
- Lowest Cost per Patient Visit in Ontario amongst the 80 CHCs
- Highest Staff Engagement Score in Canada – validated by Employee Engagement Surveys

In 2017-2018 the SEGCHC set new records for performance, panel size, attendance and group participants. The primary care team exceeded even the highest of expectations by establishing a 99% cancer screening rate across the board. Further, our panel size sits at 123% - both records in Ontario CHC Centres.

This year, more than 21,500 people attended our programs – a 250% increase in attendance. We expect to exceed these numbers in both our primary care and allied health teams in 2018/19.

Community Initiatives

Healthy Kids Community Challenge

In collaboration with the Municipality of Grey Highlands, we are in the final year of Ontario's Healthy Kids Community Challenge which is a community-led program where partners from different sectors work together to implement activities to reduce and prevent childhood overweight and obesity. Each year has a specific theme. In year one the theme was *Run, Jump Play*, in year two the theme was *Water Does Wonders* and in year three the theme was

Choose to Boost Veggies and Fruit, the fourth and final theme is *Power Off and Play*. The Challenge is based on the “Together Let’s Prevent Childhood Obesity” methodology, which is recognized by the World Health Organization as a best practice in childhood overweight and obesity prevention. The Ministry of Health and Long Term Care, through The Municipality of Grey Highlands, has provided funding for three years, which was extended in 2018 for an additional 6 months, to enable our enhanced staff to focus on the Healthy Kids Challenges. We along with the Blue Water School Board, have been implementing strategies targeting protective factors for healthy weights – including improving nutrition and increasing physical activity which will benefit all children, regardless of weight status. We have added additional staffing in Community Engagement-Health Promotion and Nutrition to develop and implement programs, policies and supports through community-led planning and action to contribute to the achievement of the goals and objectives of the Challenge.

Erskine Community Health Centre

On July 4 2017, SEGCHC celebrated the opening of the Erskine Community Health Centre in Dundalk to support care to our clients that reside in the Township of Southgate. The Erskine Community Health Centre is a partnership between the Erskine Presbyterian congregation and the Township of Southgate. This site provides three clinical rooms, a room for nutrition or social work counselling and a large space for community programs which includes a kitchen for nutrition programming and events.



Bill Walker, Member of Provincial Parliament for Bruce-Grey-Owen Sound pictured with the staff and Board of SEGCHC outside the Erskine Community Health Centre at the grand opening on July 4, 2017

The Well – a Community Space for Health and Wellbeing

On October 11, 2017, SEGCHC celebrated the opening of our newly renovated lower level called the “The Well”, a community space for health and wellbeing. This project was made possible through \$100,000 in one-time funding provided as part of the Community Infrastructure Renewal Fund through the Ministry of Health and Long-Term Care to upgrade the basement to current building codes as well as a \$500,000 grant from the Ontario Trillium Foundation. This Grow Grant allowed us to deliver a project to build on the success of existing programs and services through staff salaries, training and construction costs involved with the Centre’s expansion. The construction of a community kitchen for teaching and delivery of food preparation and the installation of an elevator has improved accessibility and has been the cornerstone of a revised community program offering better access and improved service offering.



The Well, a community space for health and wellbeing, boasts a large open space for community programming including LGBTQ social, yoga and tai chi classes and cooking programs. The space includes a shuffle board, pool table, large community kitchen, and accessible washrooms with showers.

Health Equity

Through the leadership of the SEGCHC and Bruce Grey Poverty Task Force, a Health Equity Steering Committee was formed in 2017. Moving Health Equity Forward, is a committee made up of individuals from Public Health, Primary Care, Long Term Care and other community groups that has responded to a growing interest in individual and community wellbeing, breaking the cycle of poverty, identifying root causes of poverty in our communities and how to take action. The group hosted two Poverty Screening Tool workshops for over 100 health professionals, policy-makers and Physicians.

A community forum on February 8th, 2017, connected 46 individuals from across the health continuum in both Grey and Bruce counties. The half-day session served as an introduction to health equity and began to identify the great work that is being done. Over 60 programs, initiatives, projects and services were captured in a community inventory—which covered policy and research, education and strategic planning; as well as clinically-based services. The group identified gaps and concluded with three potential new joint actions:

1. Add a health equity lens in all of our work
2. Oral health for adults and seniors
3. Access to local primary health care

On June 28, 2017, the community forum re-engaged to look at adding a health equity lens in all our work. The group investigated various tools and resources that can be applied to a rural health setting. The creation of a health equity wheel has since been shared with numerous networking tables and has garnered wide-spread attention with the South West LHIN, Health Quality Ontario and will be highlighted in a learning session at the Association of Health Centres (AOHC) Conference in June 2018. The group has concurrently focused on the advocacy of oral health services for low-income adults and seniors

Community Wellbeing Survey

In May 2018 SEGCHC launched a Community Wellbeing Survey to twenty-five per cent of households in Grey County and Bruce County which asks questions about health, education, employment, leisure, and recreation.

The Canadian Index of Wellbeing is part of a global movement that recognizes the contribution of various domains of life to wellbeing. In Canada, these domains include community vitality, democratic engagement, education, environment, healthy populations, leisure and culture, living standards and time use. By monitoring wellbeing, policy makers and the general public can advocate for social change to promote the highest level of wellbeing for all citizens. Community organizations can also better understand and support the people they serve.

The survey was made possible as part of the \$500,000 Grow Grant from the Ontario Trillium Foundation. As a part of the grant requirements, the Community Health Centre committed to conducting a Wellbeing Survey to further promote healthy policy planning and program development. The survey caught the attention of several organizations as well as both Grey County and Bruce County. A local committee has been working with the CIW to ensure accessibility and goodness of fit for all communities. The working group includes leadership from: Bruce Grey Poverty Task Force, County of Bruce, County of Grey, Grey Bruce Public Health Unit, Community Foundation Grey Bruce and the South East Grey Community Health Centre.

The Wellbeing Survey is administered by the Canadian Index of Wellbeing (CIW) at the University of Waterloo. The CIW will collect and analyze all answers and ensure that survey responses are completely anonymous. A baseline report on the quality of life in our community will be available later this summer on our website.

The implications of the survey are broad. It is our intention to use the data collected to educate local municipal governments to the identified needs of their communities.

Finance/Administration and IT

Quality Improvement Plan

On April 1, 2018, SEGCHC submitted their 2018/19 Quality Improvement Plan (QIP) to the Ministry of Health and Long Term Care (MOHLTC) and SW Local Health Integration Network (SWLHIN). The SEGCHC QIP is focused on the quality dimensions of effective, efficient, equitable, patient-centered quality care, safe and timely.

Information Technology Update

2018-19 will be a busy year from an information technology perspective. We are scheduled to go-live with Practice Solutions in June and are moving forward with a Great Plains upgrade and also with a Human Resource Information System implementation.

We approached the local physicians to gauge their interest in moving to Practice Solutions at the same time as we migrate over.

SEGCHC held 152 Ontario telemedicine Network (OTN) sessions last year. OTN is one of the largest telemedicine networks in the world. It uses two-way videoconferencing to provide access to care for patients in every hospital and hundreds of other health care locations across the province. In addition to clinical care, OTN facilitates the delivery of distance education and meetings for health care professionals and patients.

We continue to do frequent OTN consultations here at the clinic with Specialists from all over Ontario. Because our clinic is registered on the OTN directory and we are one of the only sites with Nursing support in our area, we receive calls almost on a daily basis requesting to use our Telemedicine services for our rostered and non-rostered patients.

OTN has now been set up at our Chatsworth site and at our Grey Highlands Secondary School Student Clinic in Flesherton. We are hoping to ramp up our Telemedicine services including TeleHomecare.

All NP's & physicians have been registered and trained for eConsults. eConsults is a secure, web-based tool that allows primary care providers quick access to specialty care for their patients, often avoiding the need for the patient to be referred for a face-to-face visit.

Financial Report and Update

Audit plan was prepared and an interim audit was completed in November 2017 and a yearend audit was completed in May 2018.

We were successful in having three reallocation requests approved, to transfer funds from the physician surplus to cover the up staffing of Nurse Practitioners, renovations at Dundalk and the installation of accessible washrooms at Markdale.

We applied for and were successful in obtaining \$68,000 in Community Sector One Time Minor Infrastructure grant which was used to purchase medical equipment, enhance privacy at the front desk and refresh system infrastructure.

We completed the Community Infrastructure survey and have applied for 2018/19 Community Infrastructure Renewal Funds for the Dundalk site to bring the lower level up to current building codes in the amount of \$100,000.

Accreditation

In August 2016, SEGCHC was awarded a four-year accreditation by the Canadian Centre for Accreditation (CCA) in recognition of achieving established CCA standards for quality in governance, management, and community-based primary health care. We are beginning to prepare for our next survey which will take place in May 2020.

Recognition

The 2018 Ontario Volunteer Service Awards took place April 22, 2018 at the Bayshore Community Centre in Owen Sound. Among those honoured were:

Terry Mokriy, Board of Directors Chairperson - 10+years of volunteer service

Paul Tessier, Board member - 10+years of volunteer service

Susie Furlong, Board member - 10+years of volunteer service

Aine Gordon - 5 years of volunteer service.

Thank you for everything you have done and continue to do for South East Grey Community Health Centre and our Community!



Terry Mokry, Board of Directors Chairperson (pictured left with Bill Walker, MPP for Bruce-Grey-Owen Sound and Lisa Thompson, MPP for Teeswater-Huron-Bruce), Paul Tessier, Board member (pictured bottom right) and Susie Furlong, Board member (not pictured) for their 10+years of volunteer service as well as Aine Gordon (pictured top right) for her 5 years of volunteer service.

Clinical Operations

In keeping with clinical best practices for cancer screening and influenza vaccination rates, the leadership team challenged the primary care staff to achieve 90% across of our M-SAA targets in a challenge called "Getting to 90". Clinical leads monitored progress and made revisions and improvement in small Quality Improvement cycles. The end result is that in we achieved 90% or higher in all M-SAA targets. The team has celebrated this quality improvement success story and we have shared it with our Board of Directors and Client and Community Advisory Committee.

At the June 2017 South West LHIN Quality Symposium, SEGCHC was honored to have received a quality award which is awarded annually to one organization within the South West LHIN.

The award was given based on the SEGCHC's efforts to expand primary care in Grey and Bruce through a number of different efforts including:

1. Partnering with local sole practitioners to receive their referrals to our inter-professional team including our chiropodist, physiotherapist, social workers and dietitians.
2. Partnering with the Alzheimer's Society to train staff and to offer memory clinics to pre-Alzheimer patients.
3. Partnering with Participation Lodge to offer access to a family doctor or nurse practitioner to the residents of the Lodge.
4. Partnering with South East Grey Support Services to ensure that the 80 residents served by SEGSS have access to a family doctor or nurse practitioner.

We continue to offer four specialist services to our interdisciplinary team including a neurologist, a psychiatrist, a child psychologist and an internist. Referrals are received internally and from local area physicians. The availability of the specialists operating from our Markdale site drastically reduces wait times and improves access to these much needed specialists.

SEGCHC staff continues to be very busy seeing students at our satellite clinic at Grey Highlands Secondary School, which opened in March 2012. The Student Health Clinic was recently given the name The Wellness Zone by the youth to capture the wholesome wellness we strive to help the youth achieve. At this site we offer Primary Care with a Nurse Practitioner, Counselling Services, Nutrition Counselling and a number of programs for youth. Current programs that run through The Wellness Zone are Find Us Fridays, Girls Fitness, Stress/Worry/Anxiety workshops, and the occasional event.

Our Chatsworth site, which opened in June 2014 in the lower level of the Chatsworth municipal office, continues to see remarkable growth specifically with the Mennonite population. Our services offering includes a Nurse Practitioner, Registered Practical Nurse, and Social Work Counselling. We are currently working to expand our program offering in the Chatsworth area with the addition of an indoor walking program and a chair fitness class.

Our newest site, the Erskine Community Health Centre in Dundalk, opened in July 2018 where we provide Nurse Practitioners, a Registered Practical Nurse, Foot Care, Social Work, Nutrition Counselling and a number of programs. In addition to our programs and services, we have partnered with the Upper Grand District School Board to offer skills upgrading education and English as a Second Language Program for Mennonite mothers, United Way to be able to offer financial counselling, and Ontario Works to provide financial and employment assistance.

We continue to extend our primary care offering to Participation Lodge residents. Participation Lodge offers a residential service to people with complex medical needs.

What our Clients/Patients are Saying

SEGCHC continues to conduct an annual patient survey as required by our Multi-Sectorial Accountability Agreement. The patient survey questions are consistent across the SW LHIN CHCs and the same questions have been used the last four years. SEGCHC is pleased to have achieved a patient satisfaction rating of 99% the highest of any Community Health Centre in the South West Local Health Integration Network (SW LHIN), when rated against three questions:

1. I am satisfied with services I receive through the Health Centre/Programs
2. If I were to seek help again, I would come back to the Health Centre/Programs
3. I would recommend the Health Centre/Programs to my family and friends.

The following comments summarize the patient experience:

"I don't want to go anywhere else" – Client

"100% Satisfaction, always there to help me" – Client

"I am blessed to be part of what you offer in town" – Client

"I think what you have is wonderful. Thank you for being there for us seniors" – Client

"I think this health centre is wonderful. I've always been treated with respect & compassion" – Client

"I always appreciate how I am treated! Everyone is so nice! And it doesn't matter my concerns they are always looked after and I am never made to feel like I am wasting someone's time! Thank you" – Client

Chart I – Patient Satisfaction 2012 to 2017

	2012-13	2013-14	2014-15	2015-16	2017-18
Rostered Patients	861	1,931	3,279	4,920	5,250
Responses	87	120	189	285	675
Overall Patient Satisfaction	N/A	97.7%	99.2%	98.6%	96.2%

Since our inception, we have gathered patient satisfaction data. It is important for the CHC to not only measure patient satisfaction but to strive for excellence through continuous improvement. Our patient satisfaction is measured annually through a patient survey administered internally. The SEGCHC is proud of having the highest patient satisfaction against our CHC comparators (2013 to 2016) in the SW LHIN. Patient satisfaction is an integral element of our annual Quality Improvement Plan.

"It always seems impossible until it's done."

- Nelson Mandela

By the Numbers – Our Performance

SEGCHC Clinical Data Reporting 2013-17

The numbers in Chart II reflect the activity of the SEGCHC over the last five years of operation. Essentially, the CHC has increased access to care, as measured by total client encounters (visits) by 202% in the last five years of operations. The number of clients served by the CHC has increased by 274% over the same period. These numbers do not include the 700 additional patients seen by our allied health team and as referred by local family (sole practitioner) physicians.

Chart II Client Activity over Last Five Years

	2013-14	2014-15	2015-16	2016-17	2017-18	% Change
Total Clients Served	1913	3867	4567	4936	5240	274%
Total Client Visits	19604	26288	35433	35805	39576	202%
Clients by Specialty						
Physiotherapy	239	297	350	491	330	138%
Social Worker	295	374	383	405	645	219%
Chiropody	236	313	404	410	474	216%
Dietitian	234	242	235	234	289	124%

The SEGCHC is required to sign a Multi-Sectoral Accountability Agreement (M-SAA) with our funders, the South West LHIN. The M-SAA requires that the organization focus its primary care attention to cancer screening and flu vaccination in addition to providing primary care and community development services. A copy of our M-SAA is available on our web site.

Chart III 2017-2018 M-SAA Results

M-SAA Indicators	SEGCHC	SW LHIN	Difference	Province	Difference
Breast Cancer Screening	98%	79%	18%	70%	28%
Cervical Cancer Screening	99%	79%	20%	76%	8%
Inter-professional Diabetes Care	97%	96%	1%	92%	6%
Influenza Vaccination Rate	99%	80%	19%	55%	44%
Colorectal Cancer Screening Rate	99%	81%	18%	72%	27%

As indicated in Chart III, the SEGCHC surpassed all of their provincial and SW LHIN colleagues in delivering cancer screening and flu vaccination services. **SEGCHC is the lowest cost CHC in Ontario from a cost per patient visit and cost per patient served perspective.**



SEGCHC Staff Canada 150

Financial Contributions from Other Sources

The South East Grey Community Health Centre is grateful to the following organizations that provided financial support to the Centre over the 2017-2018 fiscal year. Without these contributions, we could not have provided the level of community programming offered.

Chart III Financial Contributions Received

Source	Purpose	Total Funding Received
Township of Chatsworth	Operational Support	\$25,000
Municipality of Grey Highlands	Programming	\$50,000
Township of Southgate	Programming	\$25,000
Township of Southgate	Operational Support	\$30,000
Ministry of Health	Capital	One Time \$100,000
Trillium Grant	Programming & Capital	Over 3 Years \$500,000
Healthy Kids (MOHLTC)	Programming	Over 3 Years \$275,000

Accountability

Multi-Sector Service Accountability Agreement

The Executive Director and the Board Chairperson signed a Multi-Sector Service Accountability Amending Agreement on April 1, 2018 which links the Centre's performance to funding received through the South West Local Health Integration Network (SW LHIN). *The Local Health System Integration Act, 2006* requires that the LHIN and the Centre to enter into a service accountability agreement. The agreement enables the LHIN to provide funding to the Centre for the provision of services. It supports a collaborative relationship between the LHIN and the Centre to improve the health of Ontarians through better access to high quality health services, to co-ordinate health care in local health systems and to manage the health system at the local level effectively and efficiently.

2017-2018 South East Grey CHC - Board of Directors

Terry Mokriy – Chairperson

Jane De Jong – Vice Chair/Treasurer

Susie Furlong

Jim Harrold

Gord Lawson

Larry Mann

Catherine Miller

Paul Tessier

Independent Auditor's Report

To the Board of Directors of **South East Grey Community Health Centre**:

Report on the Financial Statements

We have audited the accompanying financial statements of **South East Grey Community Health Centre**, which comprise the statement of financial position as at March 31, 2018 and the statement of operations and changes in fund balances and cash flow statement for the year ended March 31, 2018, and a summary of significant accounting policies and other explanatory information.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian accounting standards for not-for-profit organizations and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the Centre's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Centre's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial statements present fairly, in all material respects, the financial position of **South East Grey Community Health Centre** as at March 31, 2018, and the results of its operations and its cash flows for the year ended March 31, 2018 in accordance with Canadian accounting standards for not-for-profit organizations.

COLLINS BARROW SGB LLP
CHARTERED PROFESSIONAL ACCOUNTANTS
Owen Sound, Ontario
June 21, 2017

Statement of Financial Position

South East Grey Community Health Centre
As at March 31

	2018	2017
ASSETS	\$	\$
Current		
Cash	487,123	523,540
Accounts Receivable	17,812	980
HST Rebate Receivable	51,085	52,353
Prepaid Expenses	15,437	39,893
	571,457	616,766
Capital Assets	371,433	102,784
Total Assets	942,890	719,550
LIABILITIES		
Current		
Accounts Payable and Accrued Liabilities	360,034	351,607
Government Remittances Payable	67,746	29,461
Due to MOHLTC	171,730	186,661
Deferred Revenue	79,399	49,037
	678,909	616,766
Deferred Capital Contributions	371,433	102,784
Total Liabilities	1,050,342	719,550
Unrestricted Net Assets	(107,452)	-
Total Liabilities and Fund Balances	942,890	719,550

Statement of Operations and Changes in Fund Balances

South East Grey Community Health Centre
For the Year Ended March 31

	2018	2017
REVENUE	\$	\$
Funding from South West LHIN - Operating	3,525,759	3,357,738
Funding from South West LHIN - One Time	28,114	100,000
Municipality of Grey Highlands – Healthy Kids Program	125,000	117,863
Ontario Trillium Foundation – Growth Grant	124,395	53,986
Other Income	30,612	67,525
Amortization of Deferred Capital Contributions	93,766	43,563
	3,927,646	3,740,675
EXPENSES		
Salaries, Wages and Benefits	2,716,147	2,614,187
Operating Supplies and Expenses	770,922	633,369
Medical and Surgical Supplies and Drugs	50,757	24,388
Community One Time Expense	28,114	100,000
Healthy Kids Program Expenses	125,000	117,863
Ontario Trillium Foundation – Growth Grant Expenses	124,395	53,986
Amortization	93,900	43,563
Total Operating Costs	3,909,235	3,587,356
Excess of Revenues Over Expenses for the Year before Due to MOHLTC	18,411	153,319
Due to MOHLTC	(18,411)	(153,319)
Excess of Revenue Over Expenses for the Year	-	-
Adjustment to Prior Year Recovery	(107,452)	-
Unrestricted Net Assets at End of Year	(107,452)	-

Basis of the Summary Financial Statements:

South East Grey Community Health Centre (the "Centre") has prepared these summary financial statements to be included as part of its annual report. The Centre has determined that the level of aggregation presented is adequate for the readers of the annual report. The audited financial statements may be obtained from the Centre.



2018 Volunteer Appreciation Brunch - SEGCHC has over 40 volunteers that play a key role in providing quality support and programs to our community. We are so grateful to the individuals who support our programs and services.

Centre Information

South East Grey Community Health Centre

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February 28, 2018, SEGCHC staff wears pink to show their support for anti-bullying as part of 'Pink Shirt Day'